



# Recruiting and Retaining New Members at NSF ERCs

R. Casey Boutwell, Ph.D., MBA Director of Industry Engagement 2017 NSF ILO Summit July 27, 2017 – Raleigh, NC















### Outline

- ▶ Needs/Value Analysis
- Benchmarking/Landscaping
- ▶ Contact
- ► Resonance

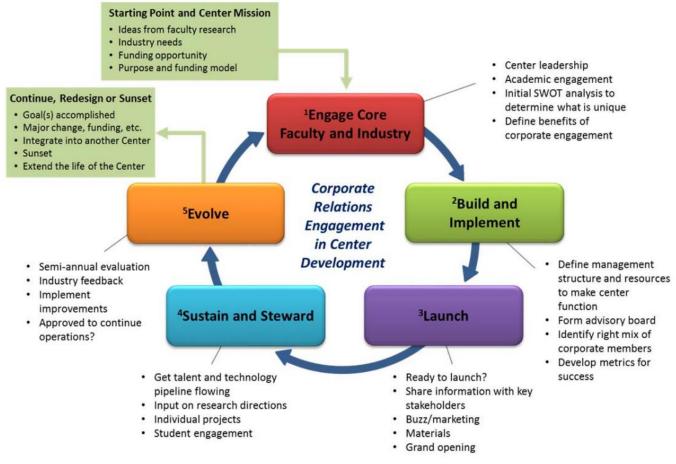


Figure 1 - Center Development Cycle

## ASSIST Industry Members in 2017











**Associate Members** 

























**Affiliate Members** 























## Industry Membership

- - Pharmaceuticals
  - ► Medical Devices
  - Systems
- Evaluation
- Engagement

Advocates for ASSIST







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## Active Membership Recruitment

- Seeking companies to help support growth
- ASSIST's needs change as our technologies develop
- Flexible electronics, IoMT, and medication adherence
- Target members:





















## Needs/Value Analysis

- ► High level needs analysis of ERC
  - Next level of growth for ERC (research or development-wise) (CEO)
  - Site Visit Team key questions (CSO)
  - Input of new stakeholders, rounding out technology offerings (CCO)
  - Testbed development and broader deployment (COO)
- Skill/values analysis of faculty/leadership
  - Development capabilities and interests
  - Laboratory tools, throughput volume, student skills/development

## Benchmarking/Landscaping

- Characterization of the ERC value chain (where do research products go?)
  - What innovation or materials lead the Center's use?
  - Who is the next natural owner of the Center's research product outputs?
  - Who else captures value in the supply chain as Center outputs progress towards the end user?
- Landscape analysis of main industry sector(s)
  - What firms are leading in your sectors? What firms have a growth mentality?
  - Big cash rich companies (sponsored research)
  - Mid-size companies with high press coverage and rapid growth (research and development)
  - Small companies with VC backing and experienced teams (co-development on specific projects)
- Identifying the right member firm

### Contact

- Identifying the right contact
  - ▶ ILO needs bizdev/exec/director contact
  - PI needs engineering contact



- Expanding the contacts (finding engineering and business leads who know each other)
  - ILO pitches to bizdev team
  - ▶ ILO hosts call with engineering lead and key PIs
  - Host Center visit for both technical and business contacts

#### Resonance

- ► Keeping the relationship growing, stakeholder weigh-in/buy-in
- Incorporation on larger projects/responsibilities ASAP (more in IAB Role)
- ▶ Building metrics for success:
  - ► In-person visits
  - ▶ Joint calls
  - ▶ Papers/presentations emailed

- IP disclosed in field
- Press coverage
- Students/faculty hired

- Connections to other members/customers
- Private presentations/visits by students/faculty
- Circle back frequently for check-up, happy with engagement, new needs/opportunities?

## Examples

- Noven Pharmaceuticals: ILO identified lead, pitched business teams, built support top-down
- Profusa Inc: Pls identified lead, pitched co-development projects, awarded shared grants, built support bottom-up
- ▶ **Bluedoor**: Partnership/community identified, active in shared goals, supporting Center growth
- ▶ VitalFlo Inc: Commercialization identified, supporting specific individual growth/license









## Group Dialogue

- ▶ How many members do you each have?
- ► How many members gained/left last year?
  - ▶ Do you see this trend continuing?
- Who is your greatest internal advocate?
- ► Who is your greatest external advocate?





# The Role of the Industrial Advisory Board at NSF ERCs

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### Outline

- ►Step 0: ASSIST's IAB in Bylaws
- Motivation of the IAB (Philosophy)
  - Diversity, Advisement, Engagement
- Objectives for the IAB (Strategy)
  - ▶ Capabilities, Contributions, Advocacy
- Examples of Strategies (Execution)

## Step 0: How is ASSIST's IAB structured?

- ► Full and Associate Members (3 vs 1 vote each)
- Advise
  - ► Commercialization strategy, core/non-core mix
- Review
  - ▶ Reports, budgets, proposals, IP
- Votes
  - Membership-pool-funded projects, IP decisions
- ► ASSIST has 17 IAB Members, 5 Full and 12 Associate 5

## ASSIST Industry Members in 2017













**Associate Members** 

























**Affiliate Members** 





















## IAB Philosophy

- Diverse boards build a broad bench with deep expertise
  - ▶ 5 large, 10 medium, 1 small company
  - ► European, Asian, American headquarters
  - ▶ Textiles, Electronics, Pharmaceuticals, Materials, Data Analytics
  - General research vs specific projects













## IAB Philosophy

#### Advisement

- Reviewing and providing context for project selection
- Answering strategic questions (Proj. X or Y? What after Proj. X? etc.)
- Clarifying ASSIST's place in the value chain for our field (who do we support, who supports us?)

#### Engagement

- Finding new engineering contacts to support key PIs and key projects
- Supporting projects inside firm (for bizdev attention, partnerships, or intern selection)
- Challenging Pls and students (for relevance of work, for further funding, etc.)

## Strategies for the IAB

- Identifying capabilities of individual board members or firms (and recruiting missing needs, previous talk)
- ► Translating capabilities to contributions
- Mechanisms for inclusion:
  - ► Sub-chairs based on ERC needs
  - ► Taskforces for high priority projects
  - ► Technical calls with high performing Pls
  - ► Engagement with non-team players
  - Strategy calls with key IAB members
  - Advocacy for membership drive events





# Expanding IAB Leadership

- ▶ 3 sub-chairs: Data, Health, Self-sufficiency
  - ► Go-to connection for strategic questions
    - ► IAB Chair:
      - Anna Kravets
      - ▶ Director of Business Consulting
      - ▶ Merck & Co. Pharmaceuticals
    - ▶ Health Adviser:
      - Anita Watkins
      - ▶ Director Rex Strategic Innovations
      - ▶ UNC Rex Healthcare Healthcare Provider Network
    - Data Adviser:
      - Dr. Deva Kumar
      - Distinguished Systems Architect
      - ► SAS Institute Data Analytics and Intelligence
    - Self-sufficiency Adviser
      - Currently open







## Examples: IAB Engagement at ASSIST

#### External Advocacy

- New membership: target members respect existing member opinions, existing members invite target members to events
- ► To the NSF: explain realistic commercialization and IP objectives, describe useable outputs of research projects





#### Internal Advocacy:

- Helps direct attention to areas ILOs feel of greatest need (great asset)
- Connect member engineering teams with holistic needs of Center, not just on their projects (benefits of systems center)
  MERCK
- Specific examples: MDs, insurance companies, investors



## Examples: IAB Engagement at ASSIST

- ► Testbed level taskforces
  - Provides domain expertise, market intelligence, and engineering engagement
  - Grows multiple relations between members and Pls (stronger mesh)
  - Increases membership value for members and engagement value for PIs
- ► Hosting showcase and membership drive:
  - Profusa hosted ASSIST in SF, invited 40 companies to PI pitch rounds and demo review (gained two new members)
  - Analog Devices hosting similar event in September in Boston

### The role of the IAB at ASSIST

- ▶ The role of the IAB is to advise the Center Leadership.
- Advice and engagement is for research objectives supporting commercially relevant goals.

## Group Dialogue

- ► How many members are in your IABs?
- ► How is your IAB structured?
- What would you like to get out of your current IAB?
- What is the best-performing IAB we could create?
- What external stakeholders can we tap to help create this structure?

- Advocates for the Center, to the NSF, faculty, students
- Advising director and d.dir
- ▶ Task forces on center needs (data, health, sustainability, testbeds)
- Ask targeting questions:
  - "how do we leverage results of proj. x to be more effective and attractive to particular sectors or companies"
  - "should we focus more on data infrastructure in our research or can we leave that to industry as a solved problem (to just plug and play in the future)?"

- ► Help find technical contacts for scientific advisory board, closely ties member to center.
- Providing material for incorporation in testbeds and research prototypes (benefits member and team)
- Supports ILO in membership searches externally for connecting to internships
- Supports ILO mission internally to advocate for industry focus and specific IP strategy,